

## **Shipping Policy**

### **Is there a minimum order quantity on Stationeryonwheels.com ?**

Not at all! Stationeryonwheels.com has no restrictions on any order amount - You can even order a single pen refill or a single notebook.

### **How long does delivery take?**

After realization of the payment made by the customer, orders will be delivered within 3 – 5 working days subject to availability of the ordered items, and if there are any delays we will keep you informed.

Delivery times for all products are clearly mentioned on the website, and will also be communicated in order confirmation emails sent to you. In the unlikely case of a delay, our friendly customer support team will keep you informed.

### **Where do you deliver?**

From Kashmir to Kanyakumari - We deliver all across India!, We deliver Stationery products sourced from Top Brands.

### **How are goods being delivered?**

To ensure timely and safe shipping, we have partnered with India's best courier companies such as -DHL, DTDC etc. We deliver all our products through these reputed courier services ensuring quick delivery and accurate tracking.

## **Online Payment Methods**

### **What are the payment options available on stationeryonwheels.com?**

We support the following payment options:

- 1 - NEFT
- 2 - IMPS
- 3 - RTGS

### **BANK DETAIL :**

RK INTERNATIONAL  
Bank Name : AXIS BANK  
A/C No. : 254010200013554  
IFS Code : UTIB0000254

### **What is the process for Cash purchase?**

When you make a purchase using the online payment options, your order will be booked on the website. Our Customer Care will email you the order confirmation within 24 hours of your purchase. Failing to cancel the purchase will lead to automatic confirmation and order dispatch.

### **What should I do if my payment fails?**

In case of payment failure, please retry ensuring:

1. - Your Internet connection is not disrupted in the process

If your account has been debited after a payment failure, it will be rolled back within 7 working days. You can get in touch with Customer Care with your Order number or email us on [info@stationeryonwheels.com](mailto:info@stationeryonwheels.com) for any clarifications.

## **Ordering And Tracking**

### **How will I know if my order has been placed successfully?**

You will receive an email confirmation from Stationeryonwheels.com once your Order is successfully placed. This e-mail will have all the details related to your order.

### **How can I check the status of my order?**

Your order status is updated to you via emails at every step. If you are having trouble reading the emails or if you haven't received any updates, please get in touch with our Customer Care immediately. Give us a call on +91 9910960617 or drop us an email at [info@stationeryonwheels.com](mailto:info@stationeryonwheels.com)

In case we are unable to fulfill your purchase we will refund you for any payments made towards that item.