

Return & Cancellation

Return Policy

1. Return of products acceptable under any of the following condition
 - ✓ when products delivered are defective
 - ✓ when products delivered are damaged
 - ✓ when wrong product was received from what was ordered
2. When any one the following happens we will completely refund your money with shipping charges, on your request we will exchange that product with a new product
3. Please inspect all goods carefully on delivery and immediately inform our customer service if you detect any damages or defects within 24 business hours of receiving the order.
4. In other cases, if your shipment is lost by third party logistics provider we will refund your money or on your request replacement product will be shipped to you in next 5 business days
5. Since we are promoting and selling branded products we will not assure the desired quality promised by those branded company
6. Please note that the product **should be unused and tags should not be removed** and it should be sent back along with original box and invoice within 2 business days.

Return Address: Makhan Lal Ram Dayal, 454 Khari Baoli, Delhi : 110006

7. We will refund the money by transferring funds in your Bank account or by sending cheque at the address provided by you.
8. The refund process will be initiated once we have received the product(s). Typically refunds are processed in less than 5 working days and credit would happen in 3 to 5 working days.

Cancellation Policy

1. No cancellation once the product is shipped.
2. We can cancel your order before it get shipped and provide you 100% Store Credit Coupon.
3. Store Credit Coupon can be used in your next purchase.
4. If you cancel your order before the product get processed, you can choose to have the entire amount refunded.
5. The possibilities to cancel the order when the payment is made is less, you can contact Customer Care as soon as possible with your order number for assistance.